



Conquest Equestrian Centre

Specialising in Riding for the Disabled
Improving Lives

Conquest Farm, Norton Fitzwarren
Taunton, Somerset, TA2 6PN
01823 433614

CONQUEST CENTRE LATE POLICY

Due to the nature of our work, we cannot always guarantee that lessons run exactly on time. Please be assured that we do as much as we can to ensure lessons run as scheduled.

Where possible we try to accommodate riders who arrive late. We appreciate that many riders rely on public transport services which can be unreliable. However, if riders arrive 10 minutes or more after the start of their ride time, they may not be allowed to ride. After 10 minutes, any horses that don't have riders are sent back to the yard to minimise disruption and hazards to the group lesson. Therefore a late rider may not have a horse to ride.

Where possible we accommodate late riders, however the instructor of each session reserves the right to refuse to allow a rider to join the lesson who is 10 minutes or more late.

If you would like to discuss this, or any other matter, please contact Jess Dixon, Centre Manager in the office.

Thank you for your co-operation.