



Conquest Equestrian Centre

Specialising in Riding for the Disabled
Improving Lives

Conquest Farm, Norton Fitzwarren
Taunton, Somerset, TA2 6PN
01823 433614

CONQUEST CENTRE LOYALTY POINTS PROTOCOL

Regular volunteers may qualify for loyalty points when they volunteer at the centre. These points are accrued each time a volunteer comes to help. Please see notes below:

1. To qualify for the loyalty points scheme, volunteers must be either unemployed or in full-time education.
2. Regular volunteers (i.e. a volunteer who attends either 2 x 5 hr sessions, or 1 whole day in a week) who are unemployed or in full-time education qualify for a 10% discount on any riding lessons or stable days they book at Conquest Centre.
3. 1 loyalty point is awarded for every 5 hours of continuous volunteering on any one day. The only exception to this is leading in the 4 o'clock lesson on Fridays, when 1 loyalty point is accrued for helping in this lesson.
4. Loyalty points may be redeemed against riding lessons – 10 loyalty points equates to one group riding lesson, which must be booked by contacting the office.
5. Conquest Centre reserve the right not to award loyalty points, or to withdraw points previously awarded.
6. Loyalty points will be recorded by a member of Conquest Centre staff or an approved volunteer. Volunteers may ask to view their record at any time.
7. Conquest Centre reserve the right to alter or stop the loyalty points scheme at any time without prior notice.
8. If you have any questions about this or any other matter, please contact a member of Conquest Centre staff.